



Duke Energy Indiana – At a Glance

Cinergy Joins Duke Energy

Cinergy and Duke Energy merged in April 2006 to create a diversified energy company. The former Cinergy operations in Indiana, Kentucky and Ohio are now known as Duke Energy. This growth strategy promises enhanced service for our customers and greater value for our shareholders.

Duke Energy Indiana

We energize our communities and enhance the quality of life for the people who live here.

- We are the largest electric utility in Indiana, providing electric service in portions of 69 Indiana's 92 counties. Cities include Jeffersonville, New Albany, Columbus, Kokomo, Terre Haute, Lafayette as well as Noblesville, which is located in one of the nation's fastest growing counties (Hamilton).
- We serve more than 760,000 Indiana customers and provide wholesale power to rural cooperatives and municipalities.
- Our Indiana assets totaled \$6 billion in 2005; Indiana operating revenue was \$2 billion.

Operational Facts

Our purpose is to create superior and sustainable value for our customers, employees, communities, and investors through the production, delivery, and sale of energy and energy services.

- Duke Energy has more than 25,000 miles of transmission and distribution lines in Indiana.
- In Indiana Duke Energy owns a total capacity of 7,305 megawatts (summer rating) at 12 plants. The company relies primarily on coal-fired generation: 71 percent coal-fired, 25 percent natural or synthetic gas-fired, 3 percent oil-fired; less than 1 percent is hydro-powered. Duke Energy is Indiana's largest purchaser of coal – about 17 million tons annually, most from Indiana coal mines.

Duke Energy's Electric Generating Plants Serving Indiana

- Gibson Station, Gibson County, Ind. (2820 MW coal)
- Gallagher Station, Floyd County, Ind. (560 MW coal)
- Cayuga Station, Vermillion County, Ind. (995 MW coal; 106 MW gas/oil; 10 MW oil)
- Wabash River Station, Vigo County, Ind. (668 MW coal; 275 MW syngas/natural gas; 8 MW oil)
- Noblesville Station, Hamilton County, Ind. (285 MW gas)
- Edwardsport Station, Knox County, Ind. (120 MW coal; 40 MW oil)
- Markland Hydro Station, Switzerland County, Ind. (45 MW hydro)
- Henry County Peaking Station, Henry County, Ind. (135 MW gas)
- Wheatland Peaking Station, Knox County, Ind. (460 MW gas)
- Miami-Wabash Peaking Station, Wabash County, Ind. (96 MW oil)
- Connersville Peaking Station, Fayette, Ind. (86 MW oil)
- Madison Peaking Station, Madison, Ohio, serves Indiana customers. (596 MW gas)

An Indiana Taxpayer, Hoosier Employer

Duke Energy is a major Indiana taxpayer and employer of Hoosiers.

- In 2005 the company paid \$91 million in property, use, income and Utility Receipts taxes. The company collects in excess of \$57 million annually via the state sales tax.
- Over 2,500 employees work at our Indiana facilities, generating additional payroll tax payments. The company's Indiana payroll in 2006 was approximately \$211 million.

Competitive Rates

We meet our customer needs by providing reliable energy at competitive prices. According to information compiled by the U.S. Department of Energy's Energy Information Administration, Duke Energy's rates in Indiana continue to be very competitive, both nationally and regionally. Through October 2006, Duke Energy's average rates in Indiana were approximately 28 percent below the national average rate, and approximately 15 percent below the regional average rate.

Customer Service

Duke Energy believes that customer service is more than just answering power trouble calls, handling billing inquiries, and making credit arrangements. We strive to deliver superior customer service one customer at a time.

- Research and polling of the company's Indiana customers consistently shows that a large majority of customers are "very satisfied" or "satisfied" with the service they receive.
- Duke Energy Indiana consistently ranks in the top quartile in Overall Customer Satisfaction as measured by the Key Accounts National Benchmark Study conducted by TQS Research, Inc., each year. This measure represents the satisfaction levels of the largest manufacturing, hospital and university customers.

Economic Development

We aspire to be a leader in economic development, expansion and job creation.

- We have a long-term commitment to economic development in Indiana and to partnerships with both community and state economic development organizations.
- Since 1988 we have participated in the creation of over 98,900 jobs and total capital investment of \$14.9 billion. We have invested over \$38 million in economic development within our service territory.
- *Site Selection* magazine has rated the Duke Energy Indiana economic development team as one of the top 10 utility economic development departments in the country for eight consecutive years.

Philanthropy

Duke Energy wishes to position itself as a premier corporate citizen. Social responsibility and community investment is part of our company's long-term strategy.

- Since 1994 the company's foundation has contributed over \$12 million to Indiana charitable organizations.
- Our Helping Hand program provides heating assistance to qualifying customers who are least able to cope with winter electric bills. Since 1983, we have distributed approximately \$4.3 million to families in need.
- In 2006 some 900 Duke Energy employees and retirees gave back to Indiana communities through volunteer projects during Duke Energy's Global Service Event.